

MASTER DATA SIMPLICITY G L A S S VV I NG BY NTT DATA



GLASSWING

Take control of your master data through automation, simplification, and governance.

Why GLASSWING?

GLASSWING ensures high master data quality through automation, simplification and governance. It is a well-proven solution installed at more than 160 customers worldwide.

GLASSWING eliminates the risk of manual errors, secures end-to-end process control, and provides flexibility at a low implementation and maintenance cost. It is a standard and certified SAP add-on implemented at more than 160 customers worldwide.



Synchronized data — the basis for efficient business

Too often master data rules and procedures are opaque, which leads to unstructured, complex data distribution and consolidation. Master data maintenance frequently lacks ownership or is reliant on key employees. Unfortunately, poor master data quality leads to costly error-prone processes and reporting. For example, a survey of global business and information technology (IT) executives found that data-related problems cost the majority of companies more than \$5 million annually*.

Master data lives its own life in the SAP system and, in general, decisions and processes based on unsynchronized data in the SAP system equals more risk, more waste and more dissatisfaction for customers. As long as data is found in isolated silos, it will develop differently, causing conflict with other siloed data.

Keep it simple with GLASSWING

While SAP offers a flexible data model, companies struggle with master data maintenance. We address the potential gaps with GLASSWING — patented software technology for rule-based master data management. GLASSWING can run on SAP ECC and SAP S/4HANA and supports business processes by proper master data with minimum effort. GLASSWING simplifies a series of internal working processes by managing, consolidating and harmonizing all master data in a single central solution.

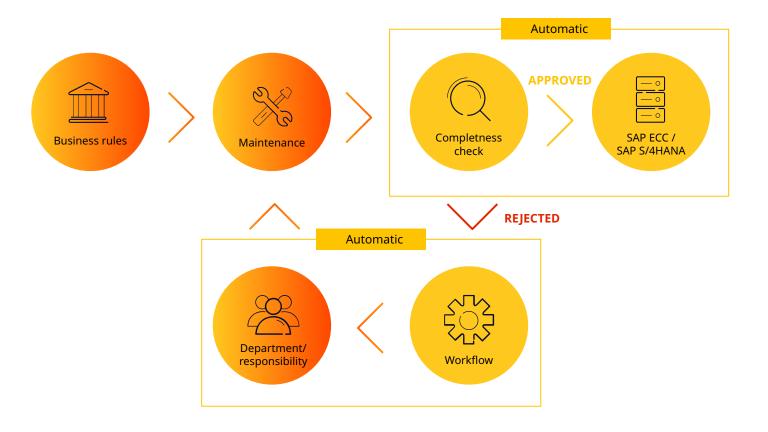
Reduce manual master data entry by up to







^{*} Source: Forbes Insights, in association with SAP - "Managing Information in the Enterprise: Perspectives for Business Leaders", April 2010



Meaningful business results

In addition to improving your master data quality, GLASSWING enables you to reduce manual master data entry by up to 99%. This minimizes the chances of costly human errors and significantly increases cost savings.

Value-oriented approach

Whether your organization chooses to use our full range of services, competencies and products, or you choose specific elements, we are prepared to take your IT platform and your business to new heights. As GLASSWING extends to all areas of an ERP solution it significantly reduces the amount of manual work required by leveraging your existing business rules and defining clear ownerships and responsibility to fields.

Transparent reporting

Providing transparency of master data processes and overview of all performance is vital in order to stay on the right track. The reporting capabilities of GLASSWING ensure that the Managerial level of the Master Data Organization can identify bottlenecks and pitfalls of workflow processes.

Being able to monitor the performance of Master Data in GLASSWING is key to achieving the full benefit of the solution. The Dashboard provides metrics to Automation Levels, Field Usage and master data object creations.

Three winning principles



Simplification

The content definition and structure of the master data lead to simplified maintenance.



Automation

Business Rules definition is the key to automation and speed.



Governance

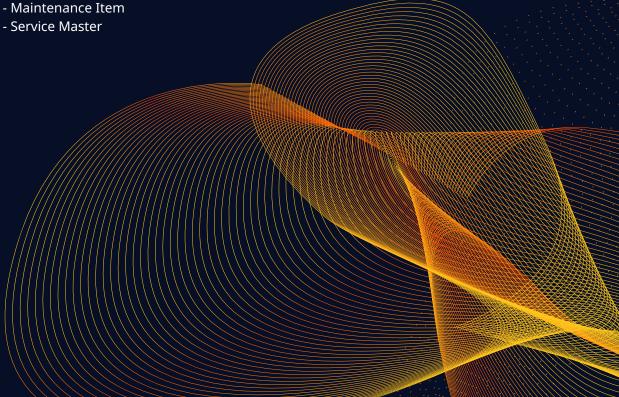
Definition of clear responsibilities and process control for the creation and change processes.

Objects:

- Material master / variant configuration
- Info records
- Customer master
- Vendor master
- Business partner
- Classification
- Internal orders
- G/L accounts
- Functional Location
- Equipments

Other:

- Fiori Frontend
- Additional objects automated (development)
- Additional objects manual via workflow framework
- Cost center
- Profit center
- WBS elements





All basic data in one solution



Higher data quality



Simplified data maintenance



Less working hours

GLASSWING features include

- Master Data Business rules based on business process dependencies
- Master Data Profiles based on master data lifecycles
 e.g., how you plan, source, deliver
- Field values derived from Profiles
- End-to-end governance with GLASSWING authorizations and workflows
- Workflow support for business processes
- Streamlined interface for simple UI/UX
- Digital Signature
- Full Audit Trail
- Multi-Level Approval steps of desired processes
- Possibility of Final Approval of master data before it enters SAP
- Approval of critical field changes (GxP)
- Custom enterprise terminology definition
- Global and local field logic definitions
- Dependency between fields across objects
- Support for SAP industry solutions
- Dependency between fields across objects
- Field dependency definitions
- Dependent mandatory fields
- Automated object extensions to other locations
- Support for SAP industry solutions
- Available on SAP ECC (from 6.04)
- Available on SAP S/4HANA (from 1909)

Over

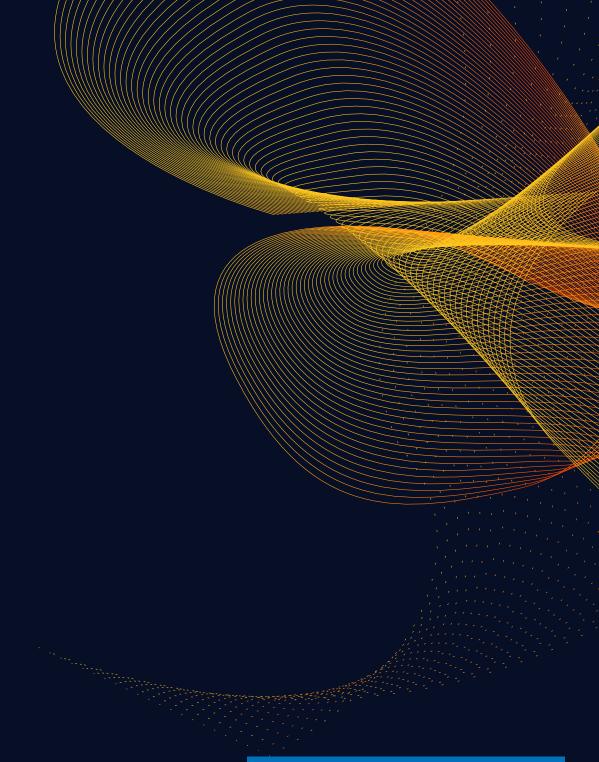
160

customers worldwide



By connecting the PLM system to GLASSWING, we can automate the maintenance of up to 99% of the material master fields by applying over 2,500 business rules, 40 profiles and SAP classification.

Wittenstein, SE



We Transform. SAP® Solutions into Value

We understand the business of our clients and know what it takes to transform it into the future. At NTT DATA Business Solutions, we drive innovation – from advisory and implementation, to managed services and beyond, we continuously improve SAP solutions and technology to make them work for companies – and for their people.

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